



Legal and Privacy Statement
GENERAL TERMS & CONDITIONS

Foot Locker provides to you the Goods included in the invoice subject to the following General Terms and Conditions. Please read carefully. By accepting to use our SneakerFinder® program you are acknowledging that you have read, understood and agreed to be bound by the contents of these General Terms and Conditions.

Each price, as displayed in the invoice, is inclusive of VAT. There shall be additional charges for shipping and delivery - the amount of which shall vary according to the delivery method that you choose, and which will be expressly mentioned to you prior to your placing of the order, and also in the invoice.

In the unlikely event that the requested Goods are unavailable, Foot Locker shall send you a notification by mail and/or phone and your order will be cancelled. Foot Locker will reimburse any deposit you have done. Foot Locker shall not be liable under any circumstance for any damage caused by this cancellation.

Foot Locker shall deliver the Goods to the delivery address you supply. Estimated standard delivery time is 15 days. All delivery times are estimates only, based on availability, normal processing and delivery time. All deliveries must be signed for upon receipt. You bear the risk for the Goods once the items have been shipped. Title to the Goods will pass to you on shipment date. In case of non-delivery, the Goods will be returned to us, your order will be cancelled and a refund of your prepayment will be made to you. Please contact our Customer Service for further details (see below).

At Foot Locker, we want you to be delighted every time you shop with us. Occasionally though, we know you may want to return an item.

IF YOU WANT TO MAKE A RETURN, you can do it within 15 working days of receipt of the product, and provided that you return your items duly wrapped, in their original condition (without signs of having been used, worn or damaged) together with a copy of the invoice. Foot Locker will reimburse you the price you paid for the item. Making a return is easy. You can go to any Foot Locker store in Europe and we will be happy to replace or refund you in accordance with this General Terms and Conditions. Store returns will be free of charge (IMPORTANT: Please keep in mind that we do not refund the original shipping costs, except in case of defective Goods, as provided below).

In case you have any questions or need assistance in making a return, please contact one of our Customer Service representatives at the number indicated in the receipt given to you when you placed your order. This number is also available at www.footlocker-europe.com. We will be glad to assist you in English, Dutch, French, German, Italian, Spanish and Portuguese, Monday through Friday from 9 AM to 6 PM (GMT +1).

IF YOU HAVE A DEFECTIVE PRODUCT; you can return or exchange items that are defective, faulty or not of satisfactory quality at the moment of purchase. In order to validate a return, we require proof of purchase (the invoice). If the items are agreed to be defective at the moment of purchase, we will reimburse the full purchase price and the shipping costs (if any) to you. Foot Locker will not exchange or refund if the items show signs of damage not the result of a manufacturing fault. This applies to accidental, malicious and other wearer related damage. Examples include, among others:

- Signs of misuse, excessive wear or inappropriate care
- Shoes washed by machine and dried by excessive heat
- Cut marks on stitching, seams or uppers
- Punctured airbags
- Abrasion/scuffing damage
- External contamination
- Signs of extreme damage
- Knowingly purchased small fitting shoes
- Fabric that has been stained
- Material decomposition due to prolonged dampness/wetting
- (This policy does not affect your statutory rights)

The purchase, invoice and the Terms and Conditions will be interpreted, construed and enforced in all respects in accordance with the laws of The Netherlands, and you and Foot Locker irrevocably submit to the exclusive jurisdiction of the competent courts of the city of Amsterdam, The Netherlands.

These General Terms & Conditions shall be deemed severable. If for any reason, part of these General Terms and Conditions is unenforceable, the validity of the remaining General Terms and Conditions shall not be affected. We will use our reasonable endeavors to comply with any applicable statute, regulation or other ordinance as and when they come into force. You acknowledge and agree that these General Terms and Conditions constitute the complete and exclusive agreement concerning the sale and supply of Goods between us. We reserve the right to change these General Terms and Conditions at any time.

FOOT LOCKER EXPRESSLY DISCLAIMS ALL REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO THE GOODS, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

FOOT LOCKER'S COMMITMENT TO PRIVACY

At Foot Locker we are committed to protecting your privacy. We use the information we collect about you exclusively to process your order and execute the purchase contract, and we will keep it only as necessary to execute the order and keep a record of the transaction. Without such information, your order cannot be processed. We will not sell information about you as an individual or your personal orders. We may however share your information with affiliated Foot Locker companies and/or third parties necessary to the execution of the order and purchase contract (such as couriers), or if required to do so by law. Foot Locker will not make use of this information for any other purposes. Specifically, we will not use your information for any marketing purpose. If you have any queries about our Privacy Policy, please contact our Customer Service.

Your consent: Please note that by signing the SneakerFinder® program receipt and making use of the Program you expressly give your free, specific and informed consent to the collection and processing of data for the purposes indicated. The information you supply can be transferred outside the EU for the purposes of processing by Foot Locker and its affiliates. Any transfer of personal information outside of the EU is done in circumstances ensuring that the information is processed only in accordance with the Dutch Data Protection Act 2001 and applicable local Data Protection legislation.